



Dear Member,

As a valued member of Child Health Plan Plus (CHP+) offered by Colorado Access, we want to make sure that you get quality care for you and your family.

**Starting May 1, 2018, you will need to have any prescription written by a provider in our network.** All providers in Colorado who treat Medicaid and CHP+ members must be approved by the state of Colorado. This includes dentists and pharmacies. We are only able to pay for prescriptions that are written by these providers. Providers in our network have been approved by the state of Colorado.

To keep filling and refilling prescriptions without any gap in your health care, you will need to have prescriptions written by a provider in our network. **If you try to fill any prescription written by a provider who is not part of our network after May 1, 2018, the claim may be denied.**

We are here to help you. Please call us if you have any questions. We can tell you if your provider is in our network. We can also help you find a new provider if you need one. Call us at 888-214-1101 (toll free). We are available Monday to Friday from 8 a.m. to 5 p.m. TTY users should call 888-803-4494. You can also find a provider online at [coadirectory.info/search-member](http://coadirectory.info/search-member).

In good health,

Child Health Plan *Plus* offered by Colorado Access

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**800-511-5010**  
coaccess.com

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P.O. Box 17580, Denver, CO 80217