



**Quality Performance and Advisory Committee (QPAC) Meeting Minutes
11/14/2017**

Non-COA Committee members		COA Committee Members	
	Mara Beth Shapiro (Denver Public Schools)	x	Alexis Giese (Chair, Senior VP of Behavioral Health)
x	Francesca Maes (Member, CCDC)	x	Lindsay Cowee (Quality)
x	Zim Olson (Member)	x	Marianne Lynn (Quality)
x	Cherise Callighan (St. Joseph's Hospital)		Patrick Gillies (RCCO)
	Lee Hall Sr. (African American Center for Health)	x	Aaron Brotherson (Provider Strategy)
x	Jessica Sanchez (CO Community Health Network)	x	Janet Milliman (CHP+)
	Ann Kokish (Colorado Health Care Association)	x	Claudine McDonald (Member and Family Affairs)
	Wesley Sykes (Inner City Health)		Bethanie Tran (Pharmacy)
	Heather Logan (MCPN)		
	Christina Suh (Children's Hospital)	Guests	
x	Lara Dicus (Colorado Coalition for the Homeless)	X	Dr. Roberta Capp
	Aleah Horstman (Arapahoe House)	X	Dr. Mark Wallace
x	Jennifer Grote (Denver Health)	X	Emily Barry, HCPF
x	Mark Ferretti (Member)		
	Sheila Ailken (Denver DHS)		
Standing Agenda			
Call to Order	Meeting was called to order at 6:05 PM by Dr. Alexis Giese		
Edits or Revisions to the Agenda	No changes.		
Review and Approval of Minutes	Previous month's meetings were presented for review and approval Revisions include: None <ul style="list-style-type: none"> • Motion to approve: Cherise • Seconded: Lara 		
RAE Updates; the evolution of the COA PIAC structure	Alexis Giese presented on this topic. Overview of COA's structure evolution to meet contractual requirements for the RAE. Bid results discussed. RAE governance structure COA plans to implement discussed. Governing council's key responsibilities were outlined, as well as PIAC responsibilities. Differences in regions were discussed in how the PIAC committees will operate. Discussion re: QPAC responsibilities will be moved to a different mechanism, so this QPAC meeting will end. Member input was given regarding this presentation and requirements and where the requirements came from.		
Subcommittee Reports	Pharmacy and Therapeutics Committee <ul style="list-style-type: none"> • Janet Milliman – Formulary updates discussed. Preferred brand of growth hormone changed. Future drugs being added to formulary discussed. Member and Family Advisory Board <ul style="list-style-type: none"> • Zim Olson – Summary of recent meeting. Plans for new group discussed, including transportation solutions for those for whom this is a challenge to get to the meetings. Goal of board is to gain input from members on interfacing programs and materials. PIAC Subcommittee <ul style="list-style-type: none"> • Mark Ferretti – Feedback given regarding the value of Medicaid. Finding providers who would accept new Medicaid patients remains a challenge for members. Care management noted as helpful in this area to personally intervene when necessary. Interchange system discussed, challenges were noted with regards to provider re-validation. Meeting tomorrow evening for COA providers to talk to the State and vendor about the Interchange system. 		

<p>Clinical Practice Guidelines</p> <p>Dr. Mark Wallace</p>	<p>The following practice guidelines were reviewed and approved:</p> <ol style="list-style-type: none"> 1. Appropriate Antibiotic Use - Adult (no change): CDC guideline available as a mobile app. Committee recommends links to these apps on our website. Committee accepts guideline with no discussion. 2. Asthma – Committee accepts with no questions or discussion. 3. Diabetes Care – Relevant additions re: co-morbidities including diabetes distress. Zim feedback includes dietary advice needed when diagnosed with pre-diabetes and present info in meaningful way that makes sense. Dr. Wallace does note that more guidance on pre-diabetes is needed, which is not discussed in this guideline. New insulin algorithms included. Other updates discussed. Committee input includes needed tools for clinicians and patients for diabetes management and education. COA plans discussed including MAC discussions led by Claudine. Committee adopts the guideline with no further discussion. 4. Gastroesophageal Reflux Disease – Committee accepts guideline. 5. Obesity – Adult - Mobile app for this guideline is recommended. Committee accepts guideline. <p>Committee recommends surveys to providers to find out how often they are reviewing clinical guidelines and possible flags to prompt providers to do this more often. Role of care managers also emphasized.</p> <p>Motion to endorse all guidelines: Cherise Second: Fran</p> <p>None opposed.</p> <p>Action Items/Responsible Party</p> <ul style="list-style-type: none"> • Update guidelines on COA website – Lindsay Cowee • Notify providers of updated guidelines in next provider bulletin – Lindsay Cowee
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New Business

<p>ED Utilization</p> <p>Dr. Roberta Capp, MD</p>	<p>Notes</p> <p>ED rates and reasons for ED visits and fluctuations discussed. Factors in ED use discussed as well as which ones are within the control of plans.</p> <p>Recommendations</p> <ul style="list-style-type: none"> • Focus on chronic disease management • Care coordination • RAE implementation gives plans options to find and target those who have a need and where we have evidence based interventions • Focus on lower volume visitors but where interventions have a higher return of impact <p>Action Items/Responsible Party</p> <p>None for committee</p>
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Next Meeting: 2/13/2018