

# Quality Performance and Advisory Committee (QPAC) Meeting Minutes 11/14/2017

Non-COA Committee members			COA Committee Members	
	Mara Beth Shapiro	(Denver Public Schools)	х	Alexis Giese (Chair, Senior VP of Behavioral Health)
Х	Francesca Maes (Member, CCDC)		х	Lindsay Cowee (Quality)
х	Zim Olson (Member)		х	Marianne Lynn (Quality)
Х	Cherise Callighan (St. Joseph's Hospital)			Patrick Gillies (RCCO)
	Lee Hall Sr. (African American Center for Health)		Х	Aaron Brotherson (Provider Strategy)
Х	Jessica Sanchez (CO Community Health Network)		Х	Janet Milliman (CHP+)
	Ann Kokish (Colorado Health Care Association)		х	Claudine McDonald (Member and Family Affairs)
	Wesley Sykes (Inner City Health)			Bethanie Tran (Pharmacy)
	Heather Logan (MCPN)			
	Christina Suh (Children's Hospital)		Guests	
Х	Lara Dicus (Colorado Coalition for the Homeless)		Χ	Dr. Roberta Capp
	Aleah Horstman (Arapahoe House)		Χ	Dr. Mark Wallace
Х	Jennifer Grote (Denver Health)		Χ	Emily Barry, HCPF
Х	Mark Ferretti (Member)			
	Sheila Ailken (Denv	er DHS)		
Standing Agenda				
Ca	Call to Order Meeting was called to order at 6:			PM by Dr. Alexis Giese
	Edits or Revisions to the Agenda No changes.			
Review and Approval of Minutes		Previous month's meetings were presented for review and approval Revisions include: None  • Motion to approve: Cherise • Seconded: Lara		
RAE Updates; the evolution of the COA PIAC structure  Alexis Giese presented on to contractual requirements for COA plans to implement distance as well as PIAC responsibility committees will operate. Distance mechanism, so this QPAC representation and requirements for COA plans to implement distance as well as PIAC responsibility committees will operate. Distance mechanism, so this QPAC representation and requirements for COA plans to implement distance as well as PIAC responsibility.		Alexis Giese presented on this contractual requirements for the COA plans to implement discus as well as PIAC responsibilities committees will operate. Discus mechanism, so this QPAC mee presentation and requirements Pharmacy and Therapeutics Co	topic. Overview of COA's structure evolution to meet e RAE. Bid results discussed. RAE governance structure ssed. Governing council's key responsibilities were outlined, s. Differences in regions were discussed in how the PIAC ssion re: QPAC responsibilities will be moved to a different eting will end. Member input was given regarding this and where the requirements came from.  ommittee ulary updates discussed. Preferred brand of growth	
hormone chang Member and Family Ad		hormone changed. Fut Member and Family Advisory B  Zim Olson – Summary transportation solutions meetings. Goal of boar and materials.  PIAC Subcommittee  Mark Ferretti – Feedba who would accept new management noted as Interchange system dis	ry of recent meeting. Plans for new group discussed, including his for those for whom this is a challenge to get to the ard is to gain input from members on interfacing programs back given regarding the value of Medicaid. Finding providers with Medicaid patients remains a challenge for members. Care as helpful in this area to personally intervene when necessary. discussed, challenges were noted with regards to provider remorrow evening for COA providers to talk to the State and	

### Clinical Practice Guidelines

Dr. Mark Wallace

The following practice guidelines were reviewed and approved:

- 1. <u>Appropriate Antibiotic Use Adult</u> (no change): CDC guideline available as a mobile app. Committee recommends links to these apps on our website. Committee accepts guideline with no discussion.
- 2. Asthma Committee accepts with no questions or discussion.
- 3. <u>Diabetes Care</u> Relevant additions re: co-morbidities including diabetes distress. Zim feedback includes dietary advice needed when diagnosed with pre-diabetes and present info in meaningful way that makes sense. Dr. Wallace does note that more guidance on pre-diabetes is needed, which is not discussed in this guideline. New insulin algorithms included. Other updates discussed. Committee input includes needed tools for clinicians and patients for diabetes management and education. COA plans discussed including MAC discussions led by Claudine. Committee adopts the guideline with no further discussion.
- 4. <u>Gastroespohegeal Reflux Disease</u> Committee accepts guideline.
- 5. Obesity Adult Mobile app for this guideline is recommended. Committee accepts guideline.

Committee recommends surveys to providers to find out how often they are reviewing clinical guidelines and possible flags to prompt providers to do this more often. Role of care managers also emphasized.

Motion to endorse all guidelines: Cherise

Second: Fran

None opposed.

## **Action Items/Responsible Party**

- Update guidelines on COA website Lindsay Cowee
- Notify providers of updated guidelines in next provider bulletin Lindsay Cowee

#### **New Business**

**ED** Utilization

#### **Notes**

Dr. Roberta Capp, MD

ED rates and reasons for ED visits and fluctuations discussed. Factors in ED use discussed as well as which ones are within the control of plans.

#### Recommendations

- Focus on chronic disease management
- Care coordination
- RAE implementation gives plans options to find and target those who have a need and where we have evidence based interventions
- Focus on lower volume visitors but where interventions have a higher return of impact

#### Action Items/Responsible Party

None for committee

## **Next Meeting: 2/13/2018**