

Reminder: Present on Admission (POA) Indicators

The CHP+ State Managed Care Network reviews all inpatient facility claims to ensure proper recording of the Present on Admission (POA) indicator.

- **Inpatient facility claims for discharges on or after October 1, 2009 will be denied if the POA indicator is not submitted on the claim.**

According to State and Federal guidelines, all inpatient facility claims should include POA indicators. The Center for Medicare and Medicaid Services (CMS) defines present on admission as:

... present at the time the order for inpatient admission occurs -- conditions that develop during an outpatient encounter, including emergency department, observation, or outpatient surgery, are considered as present on admission.

A POA indicator should be assigned to the principal and secondary diagnoses on inpatient facility claims. According to coding guidelines, the correct POA indicators are:

- Y - Yes
- N - No
- U - Unknown
- W - Clinically undetermined Unreported/Not used – (Exempt from POA reporting)

In the event of improper reporting, DRG assignment and reimbursement will be adjusted accordingly. In some cases, retrospective claim review may occur. Colorado Access reserves the right to collect any overpayments that are the result of the retrospective review.

How to Contact the CHP+ State Managed Care Network

Please send claims to:
Colorado Access Claims
PO Box 17470
Denver, CO 80217-0470

Local (303) 751-9051
Toll Free 1-800-414-6198

General correspondence:
Customer Service
PO Box 17580
Denver, CO 80217-0580

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