



## NO WRONG DOOR

A powerful network built to support people with disabilities or long-term services and supports needs.

### What are long-term services and supports?

These are the services and supports used by people of all ages with functional limitations and chronic illnesses. These are people who need assistance to perform routine daily activities such as bathing, dressing, preparing meals, and taking medications.

### What is the problem?

- Our system is fractured. People and their caregivers often make decisions on incomplete and, sometimes, inaccurate information about their options.
- Seven out of 10 Americans 65 years or older will need long-term services and supports for an average of three years.
- Approximately 39.8 million caregivers provide care to adults with disabilities.

### What is the solution?

- No Wrong Door serves anyone seeking long-term services and supports regardless of age, income or disability.
- A “one stop shop” model makes it easy to be connected with information, referrals, and supports. Area Agencies on Aging, Centers for Independent Living, and State Medicaid Agencies are working together to improve access.
- Options counselors are available to talk about resources in the community. They can also help people or families feel more informed about their choices for long-term services and supports.

In Adams, Arapahoe, Denver, and Douglas counties **call 844-760-3999**  
*TTY users should call 888-803-4494. Interpretation services are available.*

No Wrong Door Metro is a collaboration of Adams County Department of Human Services, Arapahoe County Department of Human Services, Denver County Department of Human Services, Douglas County Department of Human Services, Atlantis Community, Inc., Developmental Pathways, Denver Regional Council of Governments, Rocky Mountain Human Services, and Colorado Access.



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Department of Health Care Policy & Financing  
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