



PIAC Members		Colorado Access Staff	
	Andy Wallick	x	Bobby King
	Bipin Kumar, Himalaya Family Clinic	x	Colette Rector
	Carol Meredith, The Arc Arapahoe & Douglas	x	Dave Aragon
	Carol Tumaylle, Office of Refugee Resettlement, Refugee Health Division	x	Eileen Forlenza
	Dana Held, Health First Colorado	x	Ellie Burbee
x	Daniel Darting, Signal Behavioral Health Network	x	Jo Glaviano
x	Ellie Burbee, Kids in Need of Dentistry	x	Kellen Roth
x	Genevieve Fraser, HealthOne	x	Kelly Marshall
	Gina Brackett, Parent to Parent	x	Molly Markert
	Harry Budisidharta, Asian Pacific Development Center	x	Nancy Viera
x	Ingrid Kolstoe, Parent, Health First Colorado	x	Phuong Dinh
	John Douglas, Tri County Health Department	x	Rob Bremer
	Joseph Prezioso, Health First Colorado		
	Maribel Sandoval, Personal Assistance Services of CO		
x	Marc Ogonosky, Health First Colorado		
x	Maria Zubia, Kids First Healthcare		
x	Natalie Archuletta, DentaQuest		Guests
x	Nancy Jackson, Arapahoe County Commissioner	x	Ashleigh Phillips, Centura Health
	Patty Ann Maher, Elbert County Collaborative Management Program	x	Bob Conkey, Health First Colorado
	Suman Morarka, Retired Provider	x	Sarony Young, DentaQuest
	Tara Miller, Juvenile Assessment Center		
x	Wendy Nading, Tri County Health Department		

Agenda Items	
Welcome, Introductions & Committee Business	<p><i>Approval of December Minutes:</i> The December meeting Minutes were presented for approval. The December meeting Minutes are approved unanimously.</p> <p>Marc Ogonosky: Update of Member Advisory Committee (MAC)</p> <ul style="list-style-type: none"> - Internal Reviews: Early and Periodic Screening, Diagnostic, and Treatment (EPSDT), CHAPS, Immunizations, COUP Lock In, Member Survey, Department of Insurance Mailing, Member Engagement Report - External Reviews/Overviews: DentaQuest - The MAC is creating two-member driven communications <ul style="list-style-type: none"> o We will be working on a documentation outlining how to access your RAE and the supports that are provided when a member utilizes a crisis center. o Getting out information about the dental benefit and how members can access this part of their health care plan. - A MAC member has been interviewed for a national journal publication around her experience getting the Covid19 vaccination. We are extremely excited to get our members involved in these amazing opportunities. - We are recruiting for new MAC members! <p>Q: Wendy: Regarding the Department of Insurance mailing, is that going to all members, and what is the content of that mailing?</p> <p>A: Kellen: COA is required to send an annual financial report-out to all members; the mailing was reviewed by MAC prior to being mailed out</p>

<p>Regional PIAC Leadership & 2022 Agenda (Slides 5-10)</p>	<p>Nancy Viera</p> <ul style="list-style-type: none"> • Review of Recommended Stakeholder Representation • R3 PIAC Leadership <ul style="list-style-type: none"> ○ Chair: Wendy Nading; Vice Chair: Juan Marcano ○ Member Adv Council Liaison: Marc Ogonosky • Recommendations for PIAC, connect with Molly molly.markert@coaccess.com or https://www.coaccess.com/partnering/getinvolved/ • 2022 PIAC Topics: <ul style="list-style-type: none"> ○ May (combined): CEO Intro, ACC 3.0, Black Birthing Health, Hospital Transformation Program ○ June: Public Health Emergency, Behavioral/Mental Health Topics ○ Aug: Behavioral Health Topics ○ Oct (combined): ACC 3.0, Chronic Care Conditions ○ Dec: Technology to the Rescue (telehealth) <p><i>Motion to Approve Region 3 Leadership: Motion: Marc Ogonosky; Second: Nancy Jackson. The Motion is approved.</i></p>
<p>Office of Diversity, Equity & Inclusion (DE&I) Updates</p>	<p>David Aragon</p> <ul style="list-style-type: none"> • DE&I work re: Behavioral Health, Workforce Diversity, Equity in Higher Education • DE&I added to COA’s Core Values, addition of DE&I Champions Group, DE&I team: Eileen Forlenza, Phuong Dinh, David Aragon, Bobby King • Behavioral Health Talent Pipeline <ul style="list-style-type: none"> ○ Goal: Create a Pre-Behavioral Health talent pipeline program to meet the demand for all members and for culturally and linguistically diverse communities ○ Partnership program with higher education and community organizations to create pipeline for students, structured support systems, paid trainee opportunities, ensure successful production, build elements to secure pathways, partner with provider organizations • Partnership with Maria Droste Counseling Center <ul style="list-style-type: none"> ○ Hosts the Behavioral Health Workforce Diversity Program, CO-based providers collaborate on behavioral health, focus on strategically growing and nourishing the talent pipeline, serve members who identify as BIPOC, LGBTQ+, other marginalized communities ○ Focus Group Emerging Themes: access to careers in beh health, ease of navigating through the education process (credentialing, licensing), support to enter profession including inclusive mentorship models and professional development <p>Questions & Discussion</p> <p>Chat: Genevieve: HealthOne works with Cherry Creek Schools currently in their Innovation Center doing Beh Health Tech introduction to the field and to facilitate weekly classes. Please let me know how HealthOne may be able to assist. We’re taking applications for next year, it’s been a very successful program, geared toward introducing students to beh health field, specifically beh health tech roles</p> <p>Wendy: What we’re hearing with increasing frequency when talking about beh health and the workforce is that unless we solve the housing crisis, people can’t afford to practice or live here, regarding beh health workforce development, there’s a lot of great ideas around helping make housing more affordable; would be great to pair this work with dollars to support professionals with housing</p>

	<p>Rob: Worth considering creative solutions; we are providing an average of 26% fee schedule increase to all providers, it won't solve the issue, but if providers can earn more, will help shrink the gap</p> <p>Bobby: There are state organizations that are talking to legislators around housing credits, tax credits, loan forgiveness, etc. to help navigate issue of expensive housing</p> <p>Maria: It's more the housing than anything else because we're seeing the same thing in schools with teachers/educators; asking developers to allocate certain number of affordable units for educators</p> <p>Q: Maria: Regarding the pipeline has a lens of DEI, but the opportunity is for any beh health specialist regardless of if it's DEI related, correct?</p> <p>A: David: Yes, it will help meet the demand for more providers, but there is a cohort approach for those of diverse communities to connect them with certain folks</p> <p>Maria: The mental health process has been worst process for me to navigate as a parent; difficult to find providers who are culturally relevant; I recently experienced a lot of loss and when I reached out for support, was told it was a 7 week wait; the support group provided was not culturally relevant; more training needed around cultural relevancy</p> <p>David:</p> <p>Maria: Human centered design model; loneliness is a huge need, people just need someone to talk to; using a therapist is not always the first or most appropriate step for people, we need other ways of support; train community navigators or promotoras to be the first line of defense or access for people to get that support</p>
<p>Population Management Strategy Plan (Slides 13-18)</p>	<p>Kelly Marshall</p> <ul style="list-style-type: none"> • Section 1: Complex Members: Change in definition • Today: Section 2: Chronic Condition Management • Today: Section 3: Wellness Promotion/Prevention Support • Section 4: Network Adequacy • Section 5: Practice Support and Engagement • Section 6: Health Neighborhood Engagement • Section 7: Value Based Payments & Incentives • <i>What programs/interventions do you know of that is a success in Region 3? What can we do better to improve health outcomes in these areas? How can we improve partnerships?</i> https://noteapp.com/PMSRPIACR3 <p>Questions & Discussion</p> <p>Genevieve: Douglas County Healthy Youth Coalition does a lot of community engagement, great turnout at parent events, happy to connect you with the lead, Curtis</p> <p>Wendy: TCHD's Suicide Prevention Framework is a collective impact model; the Rocky Mountain Partnership is another collective impact group that has identified suicide prevention, specifically in Adams County</p> <p>Chat: Nancy: Arapahoe County has a regional committee on homelessness</p> <p>Ingrid: If taking on a new initiative, need to ensure that what work aligns with state-wide work</p>
<p>Dental Home</p>	<p>Sarony Young, DentaQuest</p> <ul style="list-style-type: none"> • DentaQuest contracts with HCPF to administer the Health First Colorado and CHP+ dental plans; manages the provider network across the state • Dental Home: <ul style="list-style-type: none"> ○ The ongoing relationship between the dentist and the patient, inclusive of all aspects of oral health care delivered in a comprehensive, continuously accessible way

	<ul style="list-style-type: none"> ○ March 2022 is go-live date; all members are assigned to an office location, not an individual provider; members may see any participating provider ● Factors considered for Dental Home Assignment: <ul style="list-style-type: none"> ○ Member has history at identified dental home ○ Member has sibling assigned at dental home ○ Distance from member’s home to dental home ○ Member’s age in relation to ages the dental office treats ○ Available capacity of the dental home location ● To Change Dental Homes: Call Customer Service 855-225-1725, access the DentaQuest Member Portal at dentaquest.com/Colorado, OR visit a different provider <p>Questions & Discussion Chat: Ellie: KIND has been so lucky as to partner with Sarony and Natalie and their educational supports are great resources to share with families, especially in community settings</p>
<p>Additional Discussion, Public Comment</p>	<p>We will update you soon about meeting in person again. Please complete the meeting satisfaction survey: https://www.surveymonkey.com/r/K6MQKPL</p> <p>Next meeting: May 18th (combined) June 8th</p>
	<p>Meeting adjourned at 5:42 pm.</p>