

Innovaccer Overview



Why Innovaccer?

- Innovaccer's healthcare data analytics platform is designed to enhance operations, patient engagement, care delivery, clinical outcomes, quality, and practice engagement.
- The platform has earned multiple *Best in Klas* awards for its ability to help healthcare organizations achieve the triple aim: improving patient experience, enhancing outcomes, and reducing costs.

Patient 360

Risk

Enrollment

Cost &
Utilization

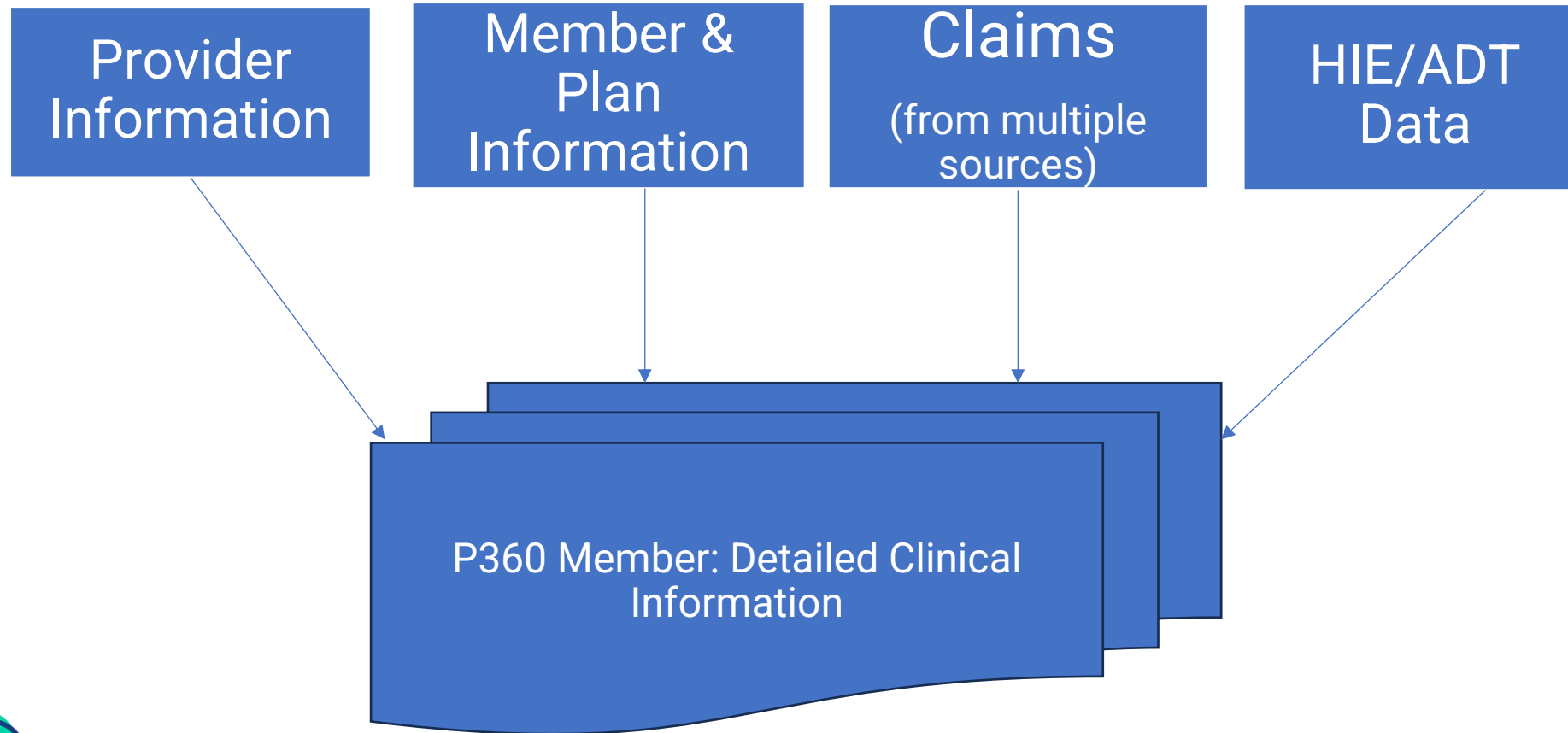
Quality
Improvement

Pop Health

Provider
Tools

Patient 360

P360 presents a unified patient record linked to all data sources which contribute information about patient health. It integrates information from multiple source systems both historically and on a consistent refresh schedule for updated data.



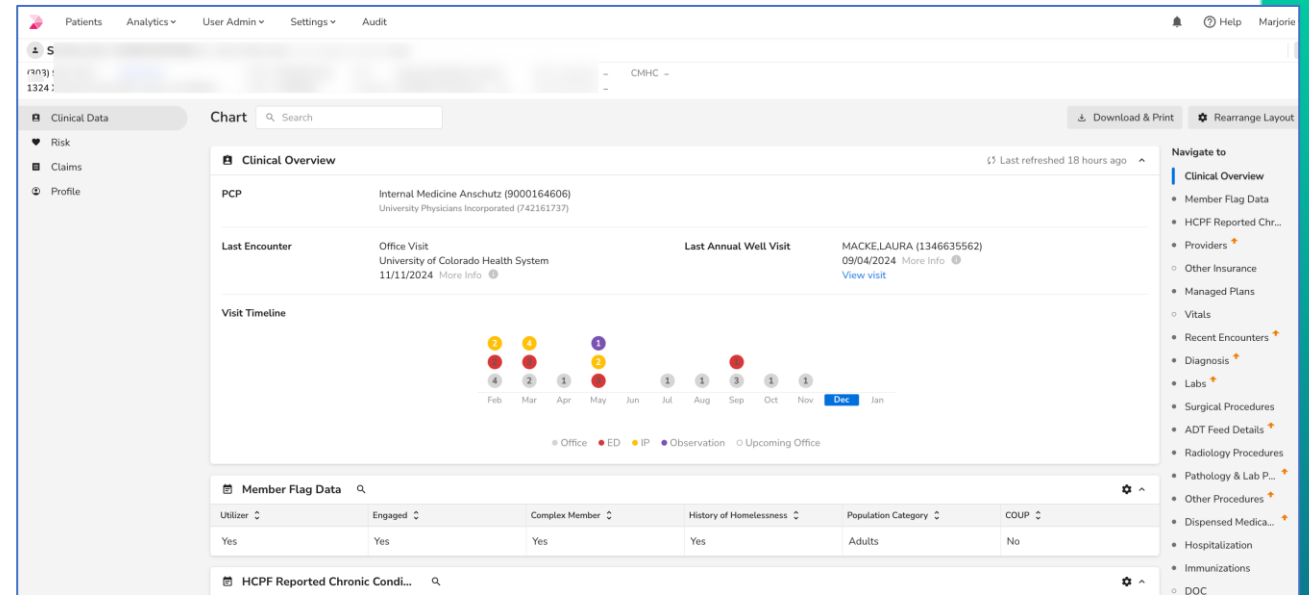
What is Patient 360?

Patient 360:

- Consolidates multiple COA information sources to provide a comprehensive 360-degree view of patient health
- Presents a **unified member record** which integrates data from **all connected Innovaccer data sources**.

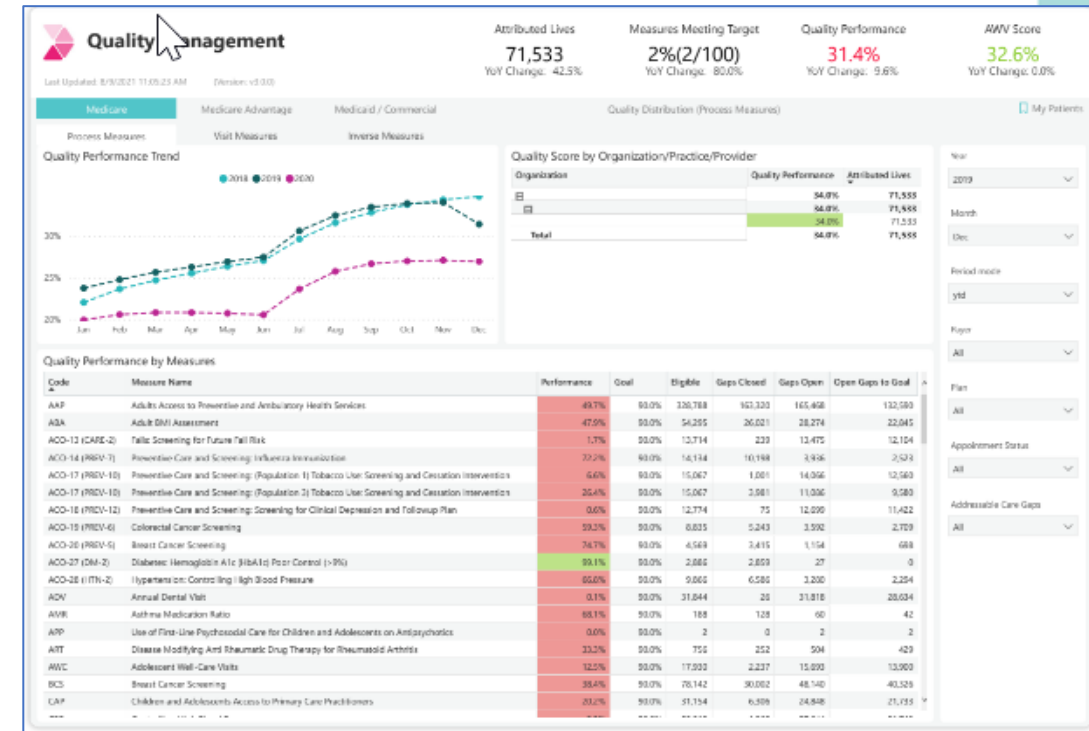
How will it be used?

- Providers will eventually be able to more easily identify opportunities for improvements in care, quality, risk through a unified, integrated picture of members' health.



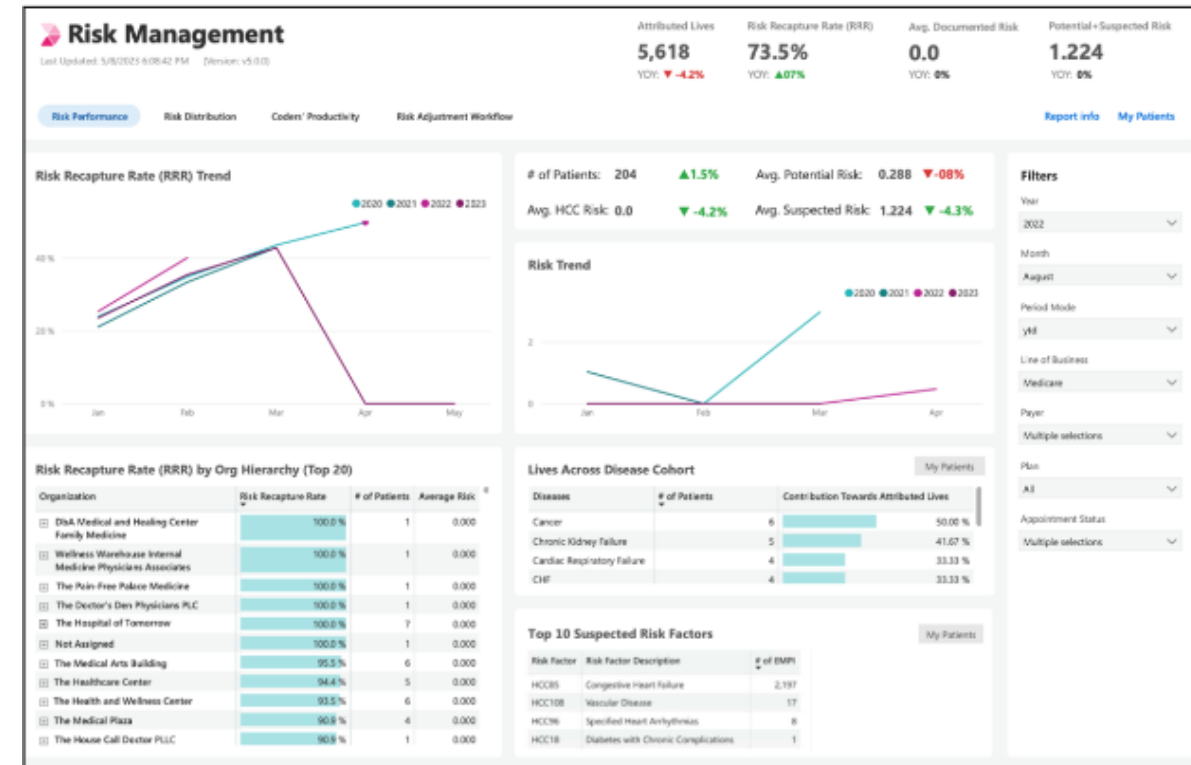
Quality Module / Dashboard

- **What is it?** Produces and tracks Metrics for HEDIS and Core Adult, Child Measures, Pay for Performance Measures, and additionally measure that may be identified by HCPF or COA. Manages workflow for closing gaps in care.
- **How will it be used?** HEDIS and Core measures will support quality initiatives and interventions from a Provider and COA perspective.
- **What it Replaces:** It will replace current dashboards for providers such as Provider Metrics Summary.



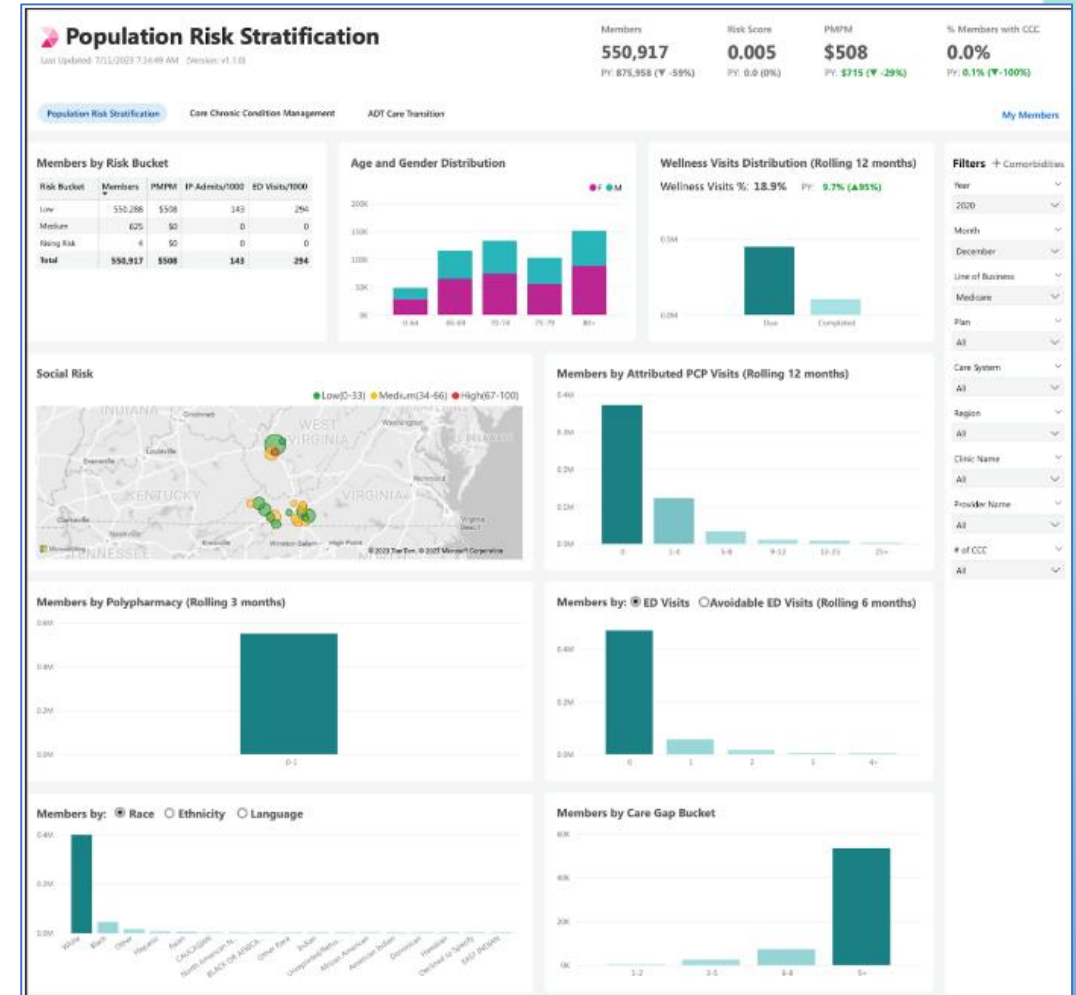
Risk Module/Dashboard

- **What is it?** The risk module will be used to segment members into cohorts based on risk. COA has elected to initially implement The CDPS + Rx model which is widely used by Medicaid plans. We may choose in the future to implement additional risk models as well like the Johns Hopkins model which assesses rising risk.
- **How will it be used?** We will use the risk module to target our interventions to different cohorts of members.
- **Benefits:** To mitigate risks earlier improving outcomes and reducing care cost; to understand the chronic disease footprint across practices attributed population
- **What it Replaces:** Using a formal risk stratification model is new for COA



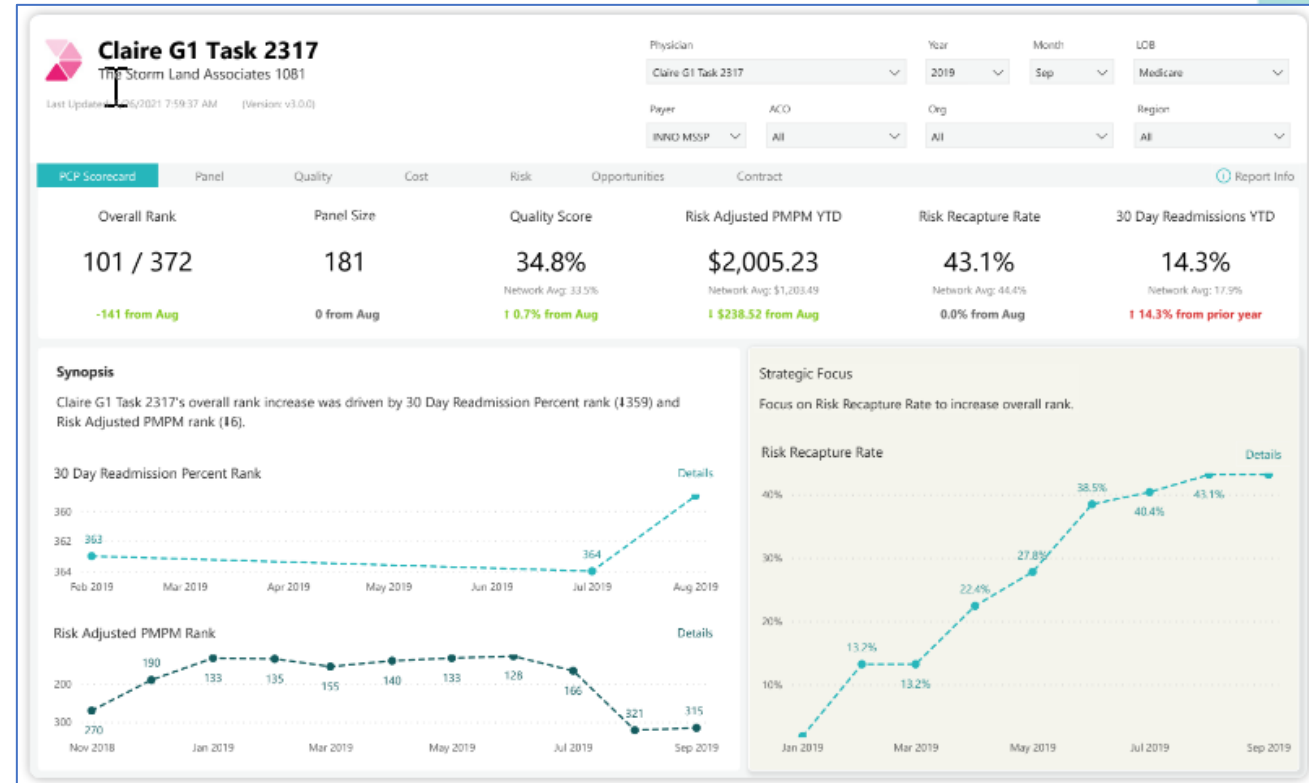
Population Health Management

- **What is it?** A module that provides tools to segment and manage populations for inclusive care to provide better outcomes
- **How will it be used?** To understand health conditions specific to populations, demographic characteristics; to help manage chronic conditions in specific segments
- **Benefits:** Tailoring care to specific populations with targeted interventions will address unique health needs and improve outcomes.



Provider Portal/InNote

- **What is it?** The Provider Portal and InNote will give providers 2 ways to access data, dashboards, gaps in care and other analytics. The Provider Portal and InNote will have the same information in them they just give providers different ways to access the data. The Provider Portal would be a URL that providers log into to access information about their members. InNote integrates directly into the providers EHR and they would access the information through their EHR.
- **How it will be used?** Providers will be able to directly access data and reporting to support their care of the members. Information will include gaps in care, risk stratification and other metrics.
- **Benefits:** Facilitates provider collaboration; helps providers identify areas to better support members, while also giving additional data during the time of care.



Schedule for Innovaccer Applications Go Live

- Risk Management and Population Health Module will be the next module to go live and we are targeting a go live in March.
- Quality will be the next module to go live – the quality module includes more than 140 measures each which has to be individually QA'd. Once the we go live with our Provider Portal/InNote, providers will see all measures in the platform.
- Below is the tentative Provider Portal timeline.

Milestone	Tentative Timeline
Internal COA Planning	March – April
Exploration	May
Design	June – July
Development	August – September
Go Live	Late September
60-Day Pilot	October – November

QUESTIONS?