



6/12/25

# Colorado Access Behavioral Health Provider Town Hall

This is a monthly meeting where we share updates, provide information, training, and welcome your questions, feedback, and discussion.





# Agenda

Welcome & Introduction

Purpose of Monthly Town Halls

Overview of Colorado Access, Regions 3 and 5

Questions



# Before we get started...

- Please type your name and organization in the chat. Please include future topics you would like us to discuss.

## Introductions

- Colorado Access Members
  - Michelle Tomsche – Senior Director of Claims Operations & Provider Reimbursements
  - Amber Pace – Senior Director of Integrated Health & Network Performance
  - Renee Fletter – Senior Provider Network Manager
  - Bill Pierini – Provider Network Contractor
  - Travis Roth – Manager of Credentialing & Provider Data





# 7/1 Changes

- Changes for 7/1 are highlighted here:

[Accountable Care Collaborative \(ACC\) Phase III Behavioral Health Provider Updates - Colorado Access](#)

- HCPF Peer Support Policy

[Behavioral Health Policies, Standards, and Billing References | Department of Health Care Policy and Financing](#)



# Questions





# Contacts

- General questions

Customer Service (800) 511-5010

[providernetworkservices@coaccess.com](mailto:providernetworkservices@coaccess.com)

- Claims questions

[claimsresearch@coaccess.com](mailto:claimsresearch@coaccess.com)

- Contracting

[provider.contracting@coaccess.com](mailto:provider.contracting@coaccess.com)

