Adult-Focused Member Advisory Council (MAC) DRAFT Meeting Agenda

Date: November 18, 2026
Time: 2:00 p.m. – 3:30 p.m.
Location: Virtual

Shared Resources for Meeting

- Slides
- Charter, Minutes, Action Item Tracker
- Feedback Form

Meeting purpose:

- Learn about member's journey with application renewal
- Year in Review, Plan for Next Year
- 2026 Caring Heart Award Update

Time	Activity/Discussion Item	Participation Spectrum and Purpose of Agenda Item
1:30 (30 min)	**What is Working not Working**	*Connect* Optional Session for members to share What is working/Not working with their Health Care.
2:00 (10 min)	**Transition and Agenda Setting**	*Inform* Introductions and review of the agenda.
2:10 (50 min)	**MAC Business**	*Inform and Collaborate* Year in Review and Plans for Next Year. Member Engagement within the MAC and other Advisory Committees. Caring Heart Award Update.
3:00 (15 min)	**Member Journey**	*Consult, and Collaborate* What are you experiencing with your membership renewals? What are you hearing from other community partners?
3:25 (5 min)	**Session Reflection**	*Collaborate* Members will complete a brief survey to provide staff with feedback about the meeting.
3:30	Adjourn	

PARTICIPATION SPECTRUM:
CONNECT: Everyone takes time to connect before Council business
INFORM: COA provides the Council with balanced and objective information *(FYI only)*.
CONSULT: COA obtains Council feedback on analysis, alternatives, and/or decisions to ensure concerns are understood and considered *(Council is advisory, COA makes final decision)*.
COLLABORATE: COA partners with the Council in each aspect of the decision including alternatives and solutions *(COA and the Council design and decide together)*.