COLORADO ACCESS PROVIDER-CARRIER DISPUTE FORM

All fields are required. If information is missing, the appeal will not be processed and will be returned to the address listed on the form below.

| □ CHP+ offered by Colorado Access | ACCB3 (Behavioral Health Region 3) |
|-----------------------------------|------------------------------------|
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- □ ACCBDH (Behavioral Health Denver Health)
- □ ACCB5 (Behavioral Health Region 5)

COMPLETE A SEPARATE REQUEST FOR EACH RECIPIENT AND/OR CLAIM. INCLUDE THE FOLLOWING:

| 1. | A copy of the claim in question | *If you are making this appeal on the member's behalf, please visit <u>coaccess.</u> |
|----|---------------------------------------|---|
| 2. | A copy of the EOP showing the | <u>com/members/services/appeals</u> , and/or the "Appeals" section in the <u>Health</u> |
| | recent payment | First Colorado Member Handbook on the Health First Colorado website for a |
| 3. | Medicare/Third Party Liability - | separate process. To submit an appeal on a member's behalf, you will need |
| | a copy of the Explanation of Benefits | to provide us with permission (as the Designated Client Representative) |
| 4. | Other documentation as necessary* | from the member and follow the member appeal process instead of the |
| | | Provider-Carrier Dispute process. |

Provider Name: **Billing Address:**

| City: | State: | Zip: |
|---------------|--------|------|
| Contact Name: | Phone: | |

Email Address:

ALL FIELDS BELOW MUST BE COMPLETED

| State Medicaid ID: | Date of Service: | |
|-----------------------|-------------------------|--------------|
| Member Name: | EOP Date: | Paid Amount: |
| Billing Provider TIN: | Claim Number: | |
| Billing Provider NPI: | Rendering Provider NPI: | |

DESCRIBE REQUEST (YOUR DESCRIPTION MUST INCLUDE ANY PROCEDURE CODES/UNITS/AMOUNTS, ETC.)

Date:

By (Provider Authorized Signature):

Send request with **Provider Portal:** Email: claimappeals@coaccess.com Mail: Provider-Carrier Disputes all necessary bit.ly/46oQJbb PO Box 17189 information to: Denver, CO 80217

coaccess.com 800-511-5010