PAYMENT OPTIONS FOR COLORADO ACCESS PROVIDERS

Take action and choose a payment option. Please read the information and choose the option that best fits your practice. All payments are distributed through Change Healthcare, regardless of the option you choose. If no action is taken on your part, Option 2 is the default payment option.

Option 1 - Electronic Fund Transfer (EFT) payments

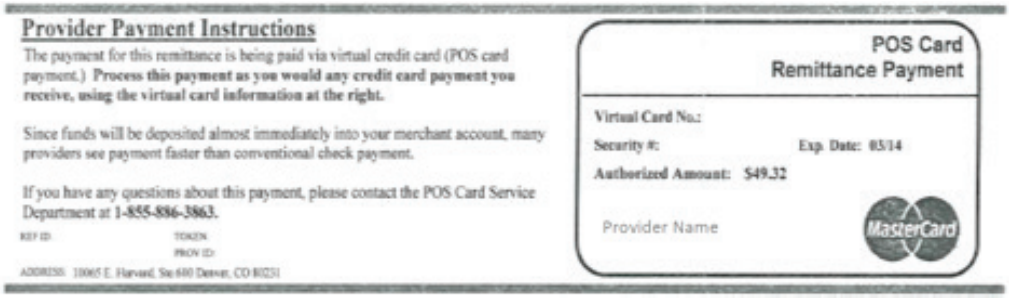
This will be the easiest and most efficient method of receiving your payments, once your initial setup is completed. We strongly recommend that you enroll in the EFT payment program. Funds will be securely deposited directly into the financial institution you choose and you will have access to your Electronic Remittance Advice (ERA) online at any time and this is the quickest way to receive your funds.

- If you already receive EFT through Change Healthcare for other payers, you will still need to select/add Colorado Access (payer ID 84129)
- To sign up for EFT, please go to changehealthcare.com/support/customer-resources/enrollment-services.
- You will then receive an email from Change Healthcare with the information you need to continue the enrollment process.
- If you have questions or need assistance, call Change Healthcare at 866-506-2830.

Option 2 – Virtual Credit Card (VCC)

This is the default payment option if you take no action to choose the manner in which you receive your payments.

- If you do not want to receive a VCC payment you must opt-out by calling 855-886-3863. If your initial payment was paid by VCC you can also call 855-886-3863 and request the payment be reissued in the form of EFT or a paper check.
- This option acts as a credit card and comes on your explanation of payment/voucher. The provider is subject to fees associated with the use of this VCC.
- There are instructions and a credit card image titled “POS Card Remittance Payment” at the bottom of your explanation of payment/voucher.



Provider Payment Instructions

The payment for this remittance is being paid via virtual credit card (POS card payment.) **Process this payment as you would any credit card payment you receive, using the virtual card information at the right.**

Since funds will be deposited almost immediately into your merchant account, many providers see payment faster than conventional check payment.

If you have any questions about this payment, please contact the POS Card Service Department at **1-855-886-3863.**

REF ID: TOKEN: PROV ID:

ADDRESS: 10065 E. Harvard, Ste 600 Denver, CO 80231

POS Card
Remittance Payment

Virtual Card No.:

Security #: Exp. Date: 05/14

Authorized Amount: $49.32

Provider Name

MasterCard

Option 3 – Paper Check

Paper checks and ERA will be distributed, by mail, from Change Healthcare using the remit address on record with Colorado Access.

- To receive payment by paper check, you must opt out of the VCC by calling 855-886-3863, and choose the paper check option.

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