

# REQUEST FOR ACCESS TO PROTECTED HEALTH INFORMATION

This form must be filled out completely.

\_\_\_\_\_  
Member Name

\_\_\_\_\_  
Member ID or DOB

\_\_\_\_\_  
Phone number

I am requesting a copy of the following information (you must mark a selection):

- Care coordination/treatment
- Clinical appeal documentation
- Grievance and/or appeal representation
- Claims information
- Other \_\_\_\_\_

I would like information from the following time periods:

- Other \_\_\_\_\_

Please send the information to me:

- On paper to my address: \_\_\_\_\_

- Electronically to my email: \_\_\_\_\_

Please provide a copy of your identification or driver's license.

\_\_\_\_\_  
Signature of the member or personal representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print the name of the member's personal representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Description of personal representative's authority

**Personal Representatives:** If you are signing this authorization on behalf of a member, you must include documentation that supports your authority to make health care decisions on behalf of the member.

**Minors:** Minors 15 years and older may authorize the release of mental health information by signing this form. Minors of any age may authorize the release of health care information related to the treatment of sexually transmitted diseases, including HIV/AIDS, alcohol and/or drug abuse treatment, contraception treatment, and prenatal care services by signing this form.

If you need this document in large print, Braille, other formats, or languages, or read aloud, or need another copy, call 800-511-5010. For TDD/TTY, call 888-803-4494. Call Monday to Friday, 8 a.m. to 5 p.m. The call is free.

Si necesita este documento en letra grande, Braille, otros formatos o idiomas, o se lea en voz alta, o necesita otra copia, llame al 800-511-5010. Para TDD/TTY, llame al 888-803-4494. Llame de lunes a viernes, de 8 a.m. a 5 p.m. La llamada es gratis.