



6/5/25

# What Providers Need To Know: Behavioral Health Billing and Contracting



# Agenda

**Integrated behavioral health changes**

**Introduction to contracting**

**Introduction to our billing process**

**HBAI and CoCM information**

**Action items & Resources**

**Q&A**



# Understanding the Landscape

Current state	Future state
Integrated Behavioral Health changes	ERP updates will be provided in separate upcoming trainings
Effective date for STBHB changes	Details and trainings on newly available codes (CoCM and HBAI) will be provided by HCPF
COA contracting and billing requirements	HCPF training dates
COA contacts for provider assistance	
Frequently used codes	
One-Pager Summary Resource Document	

# Integrated behavioral health changes

## SHORT-TERM BEHAVIORAL HEALTH BENEFIT

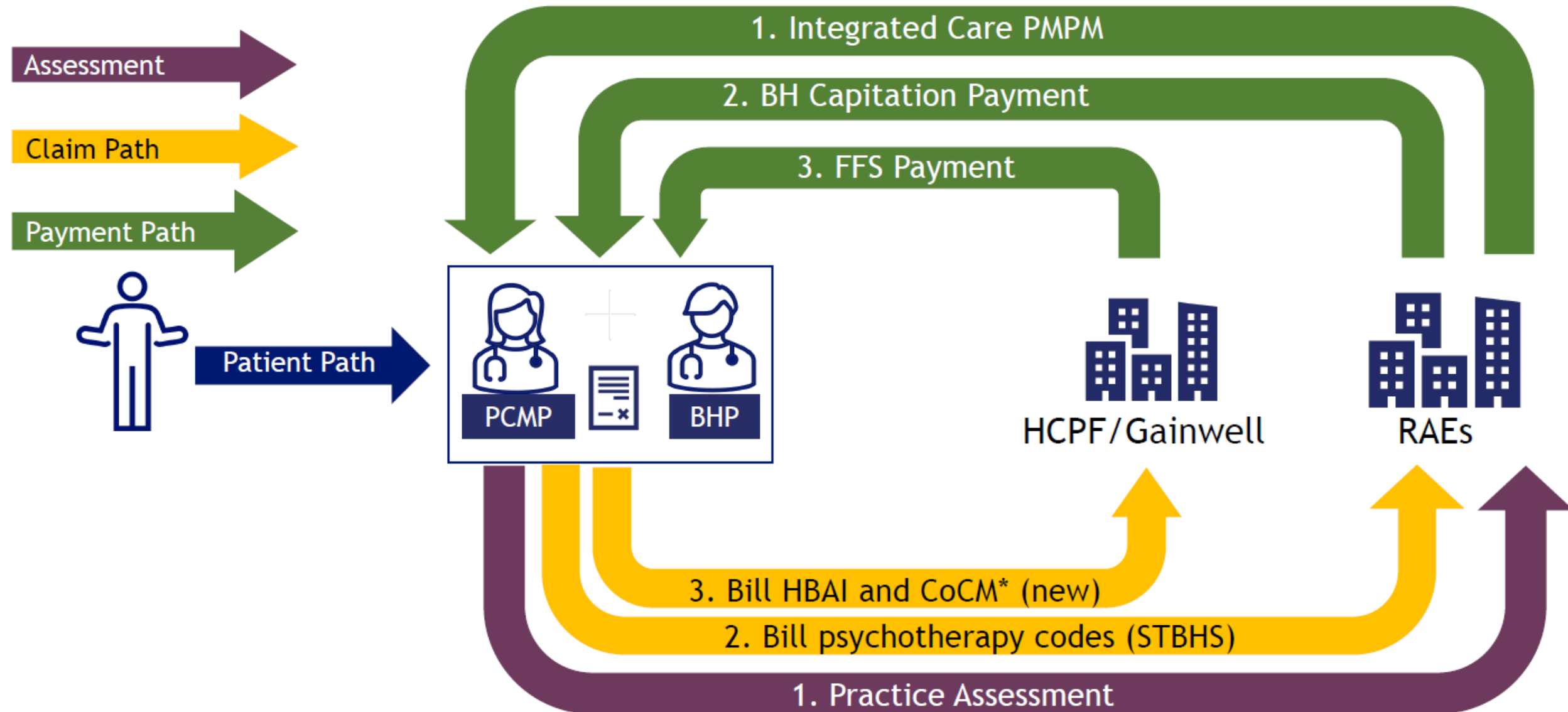
The Short-Term Behavioral Health Benefit (STBHB) allowed providers to bill the Department of Health Care Policy & Financing (HCPF) for up to six short-term behavioral health and substance use disorder visits for Medicaid members in primary care settings, supporting the delivery of integrated care

## WHAT IS HAPPENING

- HCPF replacing STBHB with a more comprehensive integrated care benefit
- Standard psychotherapy services still covered by Medicaid
- Effective July 1, 2025, psychotherapy services must be billed to the member's Regional Accountable Entity (RAE)
- Providers must contract with Colorado Access to bill for behavioral health services
  - Two options:
    - Establish a new contract with behavioral health component
    - Modify existing Colorado Access contract to include behavioral health services



# Integrated Care Payment Pathways



# Introduction to contracting

## Why join our network?

- Provider Network Services provides quick responses to your questions and concerns
- Your claims are processed and paid quickly
- Your claims are processed accurately

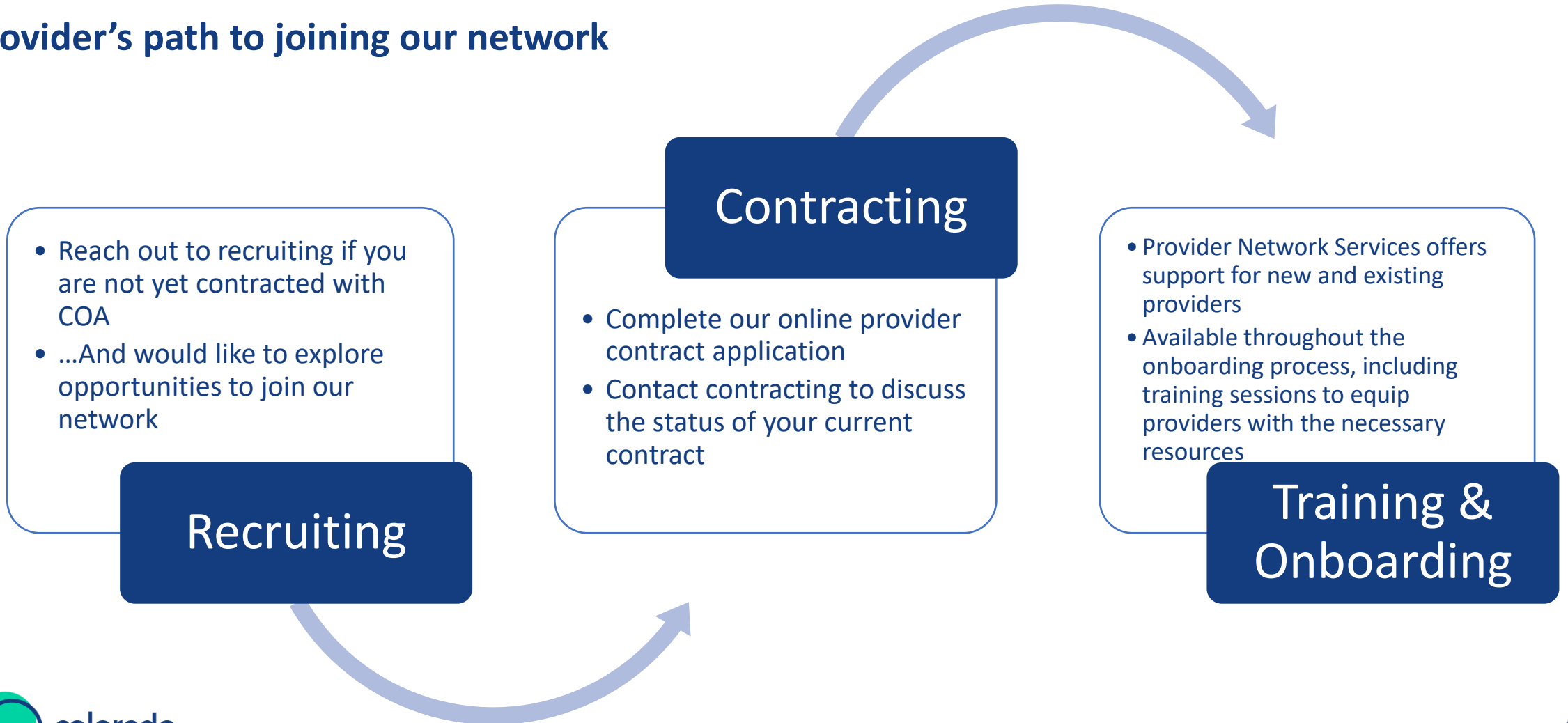
## Benefits

- Expanded patient base: Medicaid provides access to a large pool of patients
- Community impact: By accepting Medicaid, providers contribute to improving healthcare access for underserved populations, enhancing community health outcomes
- Reimbursement for essential services: Medicaid provides coverage for a variety of services and ensures payment for those that are included under its benefits



# Introduction to contracting

## Provider's path to joining our network





# Introduction to contracting

## Complete our online provider contract application

- <https://www.coaccess.com/contract/>
- Website includes FAQs

## Follow the instructions to submit...

- The required information
- Copies of your W-9
- Proof of professional liability insurance coverage





# Introduction to contracting

**Recruiting** [ProviderRecruitment@coaccess.com](mailto:ProviderRecruitment@coaccess.com)

**Contracting** [Provider.Contracting@coaccess.com](mailto:Provider.Contracting@coaccess.com)

**Training & Onboarding** [ProviderNetworkServices@coaccess.com](mailto:ProviderNetworkServices@coaccess.com)



# Introduction to our billing process

## Billing opportunities

- Expanded billing code options
  - Providers can bill any codes listed in the billing manual, *as applicable*
    - Access HCPF's billing manual here: <https://hcpf.colorado.gov/sbhs-billing-manual>
    - Refer to Appendix I (pages 143-151) in the billing manual for additional details about billing for members 21 years old and younger
  - Ensure that the specific billing codes you intend to use are clearly detailed in your contract, allowing you to bill for those codes
  - Billing most behavioral health services requires a behavioral health diagnosis
    - Some exceptions exist, for more detailed information, see
    - <https://hcpf.colorado.gov/bh-policies> and billing code manual page 196
- Collaborative Care Model (CoCM)
  - CoCM information: <https://aims.uw.edu/>; <https://aims.uw.edu/collaborative-care/>
- Health Behavior Assessment and Intervention (HBAI)
- [Basic Coding for IBH Care](#)

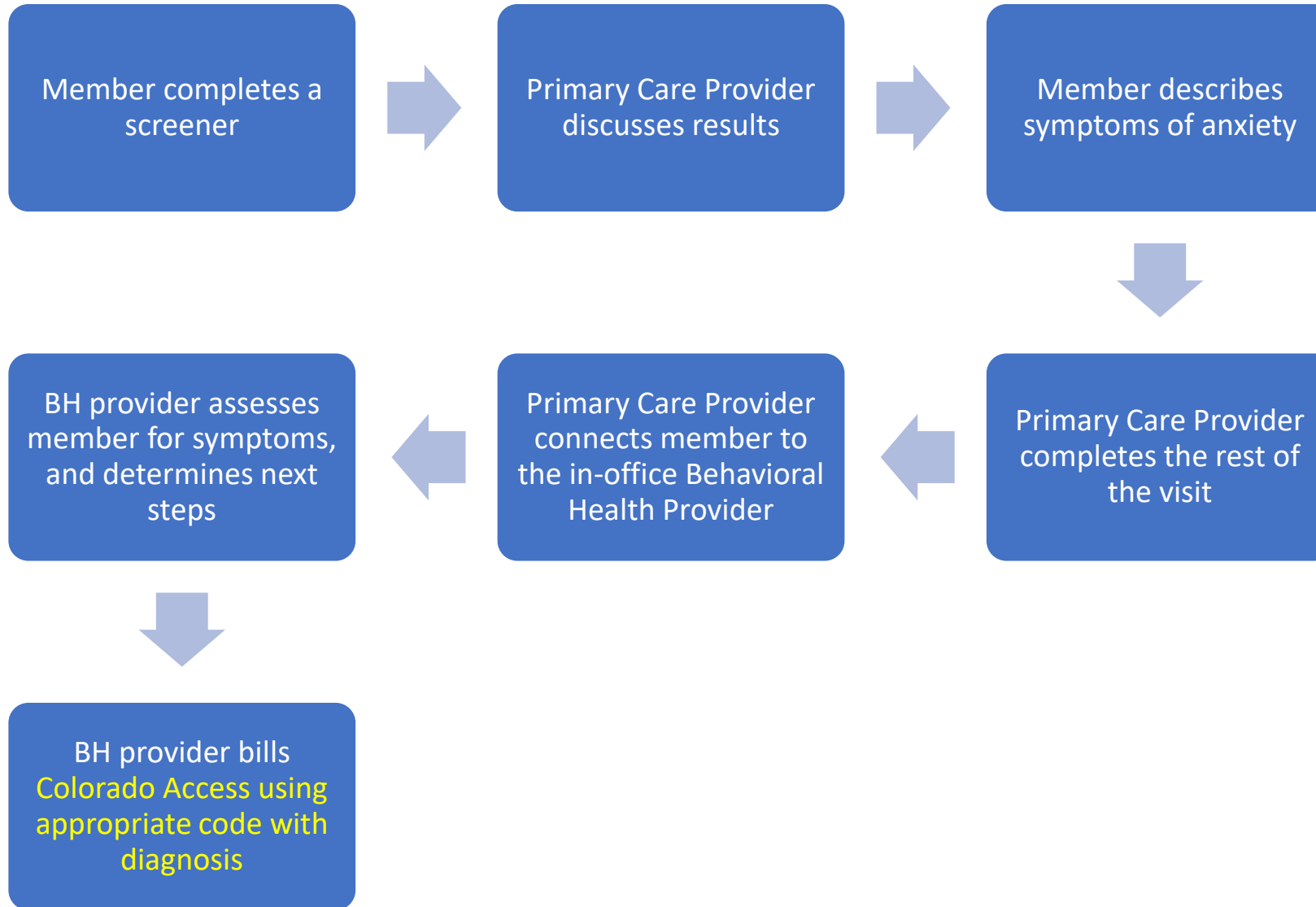
# Diagnosis details and exceptions

- **General Exception:** Codes **90791** and **90792** do **not** ever require a covered diagnosis
- Carve-Out for Members Under 21 with a Non-Covered Diagnosis (NCD):
  - As of **January 1, 2024**, Autism Spectrum Disorder (**F84.0-F84.9**) is a covered diagnosis for psychotherapy services (**90785, 90791, 90792, 90832-90838, 90846-90849, 90853**)
  - These members **must** have a diagnosis, but it can be **autism** (typically an NCD)
  - More information can be found in the Covered Diagnosis section: <https://hcpf.colorado.gov/bh-policies>
- SB23-174 Coverage Policy allows for **symptomology or SDOH codes** to be used **for 18 BH services** when provided to **members under 21**
  - For specifics, visit: <https://hcpf.colorado.gov/sb23-174-coverage-policy>

Our implementation of integrated care models has highlighted these as frequently used codes

Billing Code	Modifier 1	Modifier 2	Description
90791	GT		Assessment and diagnosis (diagnostic eval without medical services)
90792			Diagnostic Evaluation with medical services
90785			Interactive Complexity
90832	GT		Psychotherapy 30 mins
90834	GT		Psychotherapy 45 mins
90837	GT		Psychotherapy 60 mins
90839			Crisis Assessment
90840			Crisis Assessment (add on)
90846	GT		Family therapy WITH patient
90847	GT		Family therapy WITHOUT patient
97535			Self-care management training
97537			Community/Work Reintegration
H0002			Behavioral Health Screening
H0004	HD		BH Counseling and therapy-individual
	HD	HQ	BH Counseling and therapy-group
	HF		BH Counseling and therapy
H0023 HE HT			Outreach (use for child/adolescent/young adult)
H0023 HT			Outreach (use for adult)
H0023HE HB			Drop-in services (use for adolescent/young adult)
H0025			Prevention Services
H0031			Assessment/Diagnosis
H0038			Self-help Peer services
H2011			Crisis Assessment
H2015			Comprehensive community support services
H2016			Comprehensive community support services, per diem
H2027			Psycho-education services
T1017	TL		Case Management
	UB		

# Process example



# Integrated Care Sustainability Policy Webinar

Join HCPF for a webinar presentation on the new Integrated Care Sustainability Policy. We have two dates available:

- June 11, 2025, 12:30 - 1:30 p.m.
- June 20, 2025, 9:00 a.m. - 10:00 a.m.

This webinar will cover the implementation of the Integrated Care Sustainability Policy, effective July 1, 2025.

We'll share insights into:

- Changes to improve member health by increasing access to integrated care services for Health First Colorado members;
- A sustainability reimbursement model for primary care providers who are incorporating behavioral health services into their practices;
- Health Behavior Assessment and Intervention (HBAI) codes and Collaborative Care Model (CoCM) codes available for reimbursement through Fee-For-Service (FFS); and
- Transitioning the former Short-Term Behavioral Health (STBH) benefit from FFS to the Behavioral Health Capitation.

This is a free and open virtual event. You are welcome to share this invitation with others who may want to attend. We are also offering three office hours sessions, see the dates below.

*Please note we are finalizing information for Federally Qualified Health Centers (FQHCs) - an update will be coming for FQHC-specific information not addressed on June 11.*

Registration link

[Register Now](#)



# HBAI coding and reimbursement

Procedure	Billing Provider	Rendering Provider	PCMP Indicator	POS	Rate (80% Medicare)
96156	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$80.35</b>
96158	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$55.14</b>
96159	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$18.92</b>
96164	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$8.39</b>
96165	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$3.96</b>
96167	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$58.55</b>
96168	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$20.98</b>
96170	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$61.00</b>
96171	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$22.08</b>

From the HCPF MCO System  
Configuration Policy  
Transmittal 6/2/25





# CoCM coding and reimbursement

Procedure	Billing Provider	Rendering Provider	PCMP Indicator	POS	Rate (80% Medicare)
99484	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$119.40</b>
99492	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$109.27</b>
99493	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$45.95</b>
99494	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$43.91</b>
G0323	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$44.65</b>
G2214	05, 16, 25, 26, 32, 39, 45, 61	37, 38	Y	11, 02, 10, 03, 04, 05, 06, 07, 08, 12, 15	<b>\$119.40</b>

# Action Items



- ✓ Reach out to COA contracting and recruiting teams as needed
- ✓ Contract as a PCMP provider as desired
- ✓ Contract as a Behavioral Health provider as desired
- ✓ Register [here](#) for the HCPF training sessions on CoCM and HBAI  
(dates are Jun 11, 2025 at 12:30pm and Jun 20, 2025 at 9am)

# Questions

