



Adult-Focused Member Advisory Council (MAC) Meeting Agenda

Date: July 15, 2026

Time: 2:00 p.m. – 3:30 p.m.

Location: In-person

Facilitator and recorder: Cristina Bejarano

Shared Resources for Meeting

- Slides
- [Charter](#), [Minutes](#), [Action Item Tracker](#)
- [Feedback Form](#)

Meeting purpose:

- Learn about upcoming changes to behavioral health services.
- Provide input on how these changes should be communicated to members.
- Learn about HCPF's care coordination evaluation.
- Share their experiences and suggestions for improving care coordination.

Time	Activity/Discussion Item	Participation Spectrum and Purpose of Agenda Item
2:00 (5min)	Transition and Agenda Setting	<i>Connect and Inform</i> Attendees will transition after eating before starting the agenda
2:05 (40min)	Tamara Keeney	<i>Inform and Consult</i> Tamara Keeney, Research and Innovation Section Manager at the Colorado Department of Health Care Policy & Financing (HCPF), will lead a discussion on the ACC 3.0 Care Coordination Evaluation. Members will be informed about the evaluation and its purpose and consulted on their experiences with care coordination to help inform future improvements.
2:45 (30min)	Amber Pace	<i>Inform and Consult</i> Amber Pace, Senior Director of Behavioral Health Services at Colorado Access, will meet with MAC members to discuss upcoming changes to Medicaid 1915 B3 Behavioral Health Services. Members will be informed about the planned changes and the reasons behind them, and consulted on how best to communicate these updates to members.
3:15	Additional MAC Business	<i>Collaborate</i>

		Update on Heart Award Timeline and open comment on Action Tracker.
3:25	Session Reflection	<i>Collaborate</i> To take a quick survey that provides staff with feedback about this meeting.
3:30	Adjourn	

PARTICIPATION SPECTRUM:

CONNECT: Everyone takes time to connect before Council business

INFORM: COA provides the Council with balanced and objective information (*FYI only*).

CONSULT: COA obtains Council feedback on analysis, alternatives, and/or decisions to ensure concerns are understood and considered (*Council is advisory, COA makes final decision*).

COLLABORATE: COA partners with the Council in each aspect of the decision including alternatives and solutions (*COA and the Council design and decide together*).