



Children/Youth-Focused Member Advisory Council (MAC) DRAFT Meeting Agenda

Date: August 5, 2026

Time: 11:30 a.m. – 1:00 p.m.

Location: Virtual meeting

Shared Resources for Meeting

- Slides
- [Charter](#), [Minutes](#), [Action Item Tracker](#)
- [Feedback Form](#)

Meeting purpose:

- Share input on member communication and care coordination improvements.
- Review member satisfaction survey results and discuss what the results may mean for members and families.

Time	Activity/Discussion Item	Participation Spectrum and Purpose of Agenda Item
11:30 (30min)	Connecting and Agenda Setting	<i>Connect, Inform, Collaborate</i> Members will introduce themselves and share what is working well, what is not working well, and what support their children or youth may need.
12:00 (30min)	ACC 3.0 Care Coordination Evaluation by Tamara Keeney, Research and Innovation Section Manager at the Colorado Department of Health Care Policy & Financing (HCPF)	<i>Inform and Consult</i> Members will be informed about the ACC 3.0 Care Coordination Evaluation and its purpose. Members will be consulted on their care coordination experiences to help inform future improvements.
12:35 (25min)	Results of Member Satisfaction Survey by Cristina Bejarano	<i>Inform and Consult</i> Members will be informed about member satisfaction survey results and key themes from the survey. Members will be consulted on the most pressing issues, possible improvement ideas, and ask to connect the results to member experiences of care.
12:55 (5 min)	Session Reflection	<i>Collaborate</i> Members will complete a brief survey to provide staff with feedback about the meeting.
1:00	Adjourn	

PARTICIPATION SPECTRUM:

CONNECT: Everyone takes time to connect before Council business

INFORM: COA provides the Council with balanced and objective information (*FYI only*).

CONSULT: COA obtains Council feedback on analysis, alternatives, and/or decisions to ensure concerns are understood and considered (*Council is advisory, COA makes final decision*).

COLLABORATE: COA partners with the Council in each aspect of the decision including alternatives and solutions (*COA and the Council design and decide together*).