



August 13, 2026

Colorado Access Behavioral Health Provider Town Hall



Agenda

Welcome & Introduction

Key Provider Updates

Compliance Corner

Provider Education

Questions

Thank You for Joining Us

Colorado Access Members



Amber Pace

Senior Director of Behavioral Health Services



Sarah Vigil

Manager of Compliance Risk & Auditing



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Supervisor of Claims Research



Bill Pierini

Senior Provider Network Contractor



Sarah Otto

Manager of Claims Technical Operations



Wonder Moore

Behavioral Health Program Manager





Key Provider Updates



Annual Limits Will No Longer Be Implemented

Per HCPF, annual (fiscal year) limits will NOT be applied to procedure codes H0038, H2014, and T1017.

PREVIOUSLY PROPOSED — NOT HAPPENING

~~H0038 — 512 per fiscal year~~

~~H2014 — 24 per fiscal year~~

~~T1017 — 64 per fiscal year~~

Annual limit denials will not be issued for these codes.

WHAT APPLIES NOW

H0038 — 12 units per day

H2014 — 12 units per day

T1017 — 4 units per day

Daily MUE limits and same-day PTP edits continue as published.

No provider action needed for annual limits — continue billing under the daily MUE and PTP guidance.

Colorado MUE and PTP Edits

Regional Accountable Entities (RAEs) will enforce the new Colorado MUE and PTP edits below starting August 1, 2026

Code	Service	CO MUE Limit	CO PTP (same-day edits)
H0036	Functional Family Therapy (FFT) or Community Psychiatric Supportive Treatment (CPST), 15 mins		Cannot be billed on the same day as H0037, H0038, H2014
H0037	Functional Family Therapy (FFT) or Community Psychiatric Supportive Treatment (CPST), per diem		Cannot be billed on the same day as H0036, H0038, H2014
H0038	Self-help/peer services	12 units per day	Cannot be billed on the same day as H0023, H0046, H2014, H2015, H2016, H2017, H2018
H0045	Respite care services, not in the home, per diem		Cannot be billed on the same day as S5150, S5151, T1005
H0046	Drop-In Center		Cannot be billed on the same day as H0038, H2014, H2030
H2014	Skills training and development	12 units per day	Cannot be billed on the same day as H0038, H2015, H2016, H2017, H2018
H2023	Supported Employment, 15 mins		Cannot be billed on the same day as H2024, H2025
H2024	Supported Employment, per diem		Cannot be billed on the same day as H2023, H2025, H2026
H2025	Ongoing Support to Maintain Employment, 15 mins		Cannot be billed on the same day as H2023, H2024, H2026

Code	Service	CO MUE Limit	CO PTP (same-day edits)
H2026	Ongoing Support to Maintain Employment, per diem		Cannot be billed on the same day as H2023, H2024, H2025, H2031
H2030	Mental Health Clubhouse Services, 15 mins		Cannot be billed on the same day as H0046, H2031
H2031	Mental Health Clubhouse Services, per diem		Cannot be billed on the same day as H2030
H2032	Activity Therapy, 15 mins		Cannot be billed on the same day as G0176
S5150	Unskilled Respite Care, Not Hospice, 15 mins		Cannot be billed on the same day as S5151, T1005
S5151	Unskilled Respite Care, Not Hospice, per diem		Cannot be billed on the same day as S5150, T1005
T1005	Respite care services, 15 mins		Cannot be billed on the same day as H0045, S5150, S5151
T1017	Targeted Case Management	4 units per day	Cannot be billed on the same day as H0006

Clinical oversight and medical necessity

The rendering provider overseeing a member's treatment remains responsible for determining:

- Appropriate level of care
- Medical necessity
- Whether services are aligned with a member's diagnosis and individualized treatment plan



Compliance Corner



H2023/H2024 Supported Employment

Gain and maintain competitive employment

What it supports

Employment specialist services for members needing intensive supportive employment to gain and maintain competitive employment. Includes assessment, job placement, job coaching, and follow-along supports, often in the community.

Audit documentation focus

- Employment related intervention
- Member response and progress
- How the activity links to job placement, retention or success
- Plan/next steps

Example activities

- Assessing work history, skills, education, and career goals
- Provide benefits information and job-search preparation
- Assist with resume development and interview skills
- On the job assistance, such as counseling and skill training, on a continuing basis

H2025/H2026 Ongoing Support to Maintain Employment

Use when services help a member keep, stabilize, or advance in employment.

What it supports

Job retention before or after placement as well as workplace stability, performance, and advancement.

Use H2025/H2026 when

- Support is planned, ongoing, or anticipatory to address needs, prevent challenges, build skills, and promote success at work
- Focus is on long-term job retention, growth and stability

Example activities

- Visit member at the job site to address job retention needs
- Teach pre-vocational skills and job strategies
- Job-site support, employer feedback, accommodations
- Work with employer on feedback, accommodations, or problem solving
- Contact family or natural supports to strengthen support network

Audit documentation focus

- Employment goal; specific intervention provided
- How support helped maintain or advance employment
- Plan/next steps



Provider Education



Updated SBHS Billing Manual

HCPF | August 2026 edition | Supportive services code pages

What changed

- HCPF published an August edition of the SBHS Billing Manual
- Provider Type 16 and Provider Type 25 removed from the supportive services code pages, affecting 34 codes
- All other manual guidance remains as published by HCPF

What providers should do

- Review the August edition before submitting supportive services claims
- Confirm your provider type is listed on the code page for each code you bill
- Update internal billing guides and share the change with billing staff

Where to find the manual

The current SBHS Billing Manual is posted on the HCPF website:

hcpf.colorado.gov/sbhs-billing-manual

Why it matters

The code pages define which provider types may bill each supportive services code. Verify eligibility against the August edition before billing and contact Colorado Access with questions.

Codes affected (34): 90876, H0004, H0023, H0025, H0035, H0036, H0037, H0039, H0040, H0045, H2001, H2012, H2014, H2015, H2016, H2017, H2018, H2021, H2022, H2023, H2024, H2025, H2026, H2027, H2032, H2033, S5150, S5151, S9445, S9453, S9454, S9480, T1005, T1017



Stay Connected & Contacts

Provider resources & key contacts

Provider Emails

Sign up for Colorado Access provider emails to receive important updates, trainings, and resources.

Visit: www.coaccess.com/providers/

BH Town Hall Meetings

Register: www.coaccess.com/providers/

Questions regarding registration: clinical@coaccess.com

The slide deck and video will be uploaded no later than the following Friday.

Meeting materials: www.coaccess.com/providers/resources/trainings/

Contacts

General questions

Customer Service (800) 511-5010

Provider Network Services

providernetworkservices@coaccess.com

Claims questions

claimsresearch@coaccess.com

Contracting

provider.contracting@coaccess.com

Credentialing

credentialing@coaccess.com

Payment Questions

For questions unique to your contract please contact

provider.contracting@coaccess.com

Please note: Medicaid FFS questions should be directed to HCPF.

Questions

