



We know it's important to get paid, so we want to make sure you know all of your options to get timely and accurate payments.



Provider Payment Options

If you already have a payment record on the PNC Claims Payments & Remittances (CPR) ECHO platform, and:

- You're enrolled in All-Payer EFT/ERA:
 - You don't need to take any action. You'll keep getting EFT payments.
- You're not enrolled in All-Payer EFT/ERA:
 - You need to set up your payment method for us. Go to enrollments.echohealthinc.com/afterdirect/coloradoaccess to set up your payment method.

If you do not already have a payment record on the CPR ECHO platform:

- Your first payment will be a virtual card payment (VCP). You need an account on the platform to establish and access self-service payment options.
- You will get a VCP draft number (also called an ECP draft number on documentation with the card image). This is used for validation on the CPR platform as part of the payment establishment process.
- You will keep getting VCP as your default method unless you opt out of the VCP and choose an alternate payment method.

Payment Options:

1. Opt-out, cancel, or convert VCP payment to paper check: Go to echovcards.com to choose this option.
2. EFT/ERA-only from Colorado Access payments only: Go to enrollments.echohealthinc.com/afterdirect/coloradoaccess to choose this option.
3. EFT/ERA-only from all payers on the ECHO platform: Go to enrollments.echohealthinc.com/afterinvitation.aspx to choose this option.

Medical Payment Exchange (MPX)

The MPX is a secure electronic payment portal where you can convert check payments into real-time VCPs, enroll in ACH for all future payments, or send the check to print on a local printer. Go to echochecks.com to learn more.

If you have any questions about claim payments, please call PNC CPR payer support at **888-834-3511** and select option 2.